



QUALITY POLICY STATEMENT

QUALITY STATEMENT

I, BJ Snyman, Director of Sustainable Slurry and Backfill Solutions (SSBS), commit myself, and all the SSBS staff to a policy of quality.

Our prime objective is to achieve state-of-the-art Engineering within the mining industry and provide an excellent service to our clients. The achievement of this objective will be through management practices which ensure ongoing compliance to the requirements of ISO 9001:2015 as a minimum. Our quality objectives will be reviewed regularly by management to improve the effectiveness of the Quality Management System. This approach ensures that the needs of all stakeholders are considered.

Barend Jacobus Snyman

Director

22 July 2025

SERVICES

SUSTAINABLE SLURRY AND BACKFILL SOLUTIONS (SSBS) was formed in 2016 to provide specialist consulting engineering services to the mining industry. The focus of the company includes mine backfill and slurry related applications.

SSBS offers the following engineering services:

1. Pre-feasibility studies to detailed designs
2. Field testing
3. Design reviews
4. Cost estimates
5. Commissioning
6. Brown fields optimisation studies
7. Material property test work (including PSD, solids density, permeability)
8. Unconfined compressive strength (UCS) and cement quality test work
9. Rheology measurements to determine flow behaviour properties
10. Pipe loop testing to measure rheology and slurry settling properties
11. Training courses



QUALITY MANAGEMENT SYSTEM

SSBS implements a Quality Management System in line with the requirements of the ISO9001:2015 standard. The aim of our Quality Policy and Quality Management System is to set out the fundamental principles regarding the achievement, maintenance and improvement of quality within our organisation to ensure on-going growth. Our Quality Policy and Quality Management System align with our Business Strategy and the overall Strategic Objectives of the organisation. We are committed to identifying the needs and expectations of our clients and interested parties to ensure we address the requirements of our clients and interested parties and in so doing, ensure ongoing satisfaction. This policy applies to all employees, contractors, consultants, and other workers at SSBS.

To ensure the aim of our Quality management System is achieved we have established the following focus areas which form the framework for our Quality/**Company Objectives**:

- **Business Planning:** To ensure our strategy aligns with the requirements of the industry and that the organisation is resilient to potential risks and opportunities.
- **Business Development:** Identification and pursuit of potential new markets with associated clients to ensure on-going growth and to ensure increased satisfaction ratings of all our internal and external interested parties.
- **Business Ethics and Integrity:** To promote a culture of integrity and in so doing, enhance transparency and accountability within the organisation.
- **Business Review:** improvements in our day-to-day delivery of all our business management processes.
- **Project Delivery Management:** Pursuit of technological advancements to improve service delivery and product conformity
- **Financial Management:** To achieve sustainable financial growth and profitability
- **Supply Chain Management:** To ensure engagement only with suppliers and partners adhere to a high set of ethical standards
- **Human Resource Management:** Actively engage, mentor and train our staff to meet and exceed our client's needs and expectations.

Our Quality Policy and Quality Management System comply with all the requirements of the ISO9001:2015 standard and every employee clearly understands the requirements of the standard and the importance thereof to our clients, to our interested parties and to ourselves. We do not have any exclusions from the ISO9001:2015 standard and implement the requirements of the standard in its entirety.



**SUSTAINABLE SLURRY AND
BACKFILL SOLUTIONS**

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The documentation structure of our QMS follows a four-level hierarchy: Quality Manual, Policies and Procedures, Work Instructions, and Records.

We are committed to identifying and compiling to all applicable statutory and regulatory requirements applicable to the organisation. In addition, these statutory and regulatory requirements are also considered on a project-by-project basis and are detailed in the planning process of project delivery. These statutory and regulatory requirements can include but are not restricted to the following:

- Legislation relating to the applicable country as per the organisation's legal compliance register.
- Regulatory and Voluntary Bodies (e.g. FIDIC, ECSA, CESA, etc.)
- Governmental Authorities (e.g. national, provincial and local, specified per project)
- Organisation of International Standardisation ISO (e.g. ISO9001:2015 and ISO17025:2019)
- Contractual and Legal Requirements (e.g. NEC, FIDIC, PROCSA etc.)

Management of SSBS is committed to our Quality Management System and are ultimately responsible for the effectiveness of the system. Management ensures that the system is reviewed on a regular basis to identify and implement additional resources, changes and improvements to the Quality System. This guarantees that the Quality System is sustainable, adequate and effective to achieve its intended purpose.

This Quality Policy is reviewed annually and was last reviewed on 24 June 2025.